

Instructions and Terms & Conditions

Alpenbob Rides

Eiskanal Bludenz GmbH

Dear Guests!

The following rules apply to all Alpenbob rides and are deemed accepted upon making a reservation and/or purchasing a ticket:

1. Participation in an Alpenbob ride is at your own risk.
2. Minors under the age of 14 may only participate when accompanied by an adult. Minimum height: 140 cm.
3. An EU-approved motorcycle helmet must be worn during the Alpenbob ride. Guests may bring their own helmet. If you do not have your own helmet, Eiskanal Bludenz will provide one free of charge.
4. The designated handholds must be used throughout the ride. Standing up, rocking the bob or any other activity that may affect the handling or movement of the Alpenbob is strictly prohibited.
5. Participation is only permitted for persons who are in an appropriate state of physical and mental fitness, have a stable cardiovascular system, have no injuries or impairments of the musculoskeletal system, and do not suffer from diagnosed osteoporosis. Pregnant persons, persons with acute injuries or impairments of the musculoskeletal system, and persons with cardiovascular problems are not permitted to ride the Alpenbob. Each guest is responsible for assessing their own condition and, in case of doubt, must consult the track staff.
6. Eiskanal Bludenz GmbH accepts no liability for personal belongings or valuables that are lost or damaged, including clothing, watches, jewellery, glasses or similar items.
7. Filming and photography during the ride, as well as carrying objects during the ride, are prohibited.
8. All instructions given by the track staff must be followed.
9. The track staff are entitled to refuse participation in an Alpenbob ride to persons displaying inappropriate or conspicuous behaviour (e.g. persons under the influence of alcohol).
10. For the safety of our guests, Eiskanal Bludenz GmbH reserves the right to cancel or postpone Alpenbob rides at short notice due to adverse weather conditions or for safety-related reasons. Any costs incurred by the guest (e.g. accommodation, travel expenses, etc.) cannot under any circumstances be charged to or reimbursed by Eiskanal Bludenz GmbH.
11. **Cancellation policy:** If the customer cancels no later than 72 hours before check-in, any amounts already paid will be refunded in full. If the customer cancels up to 24 hours before check-in, 50% of the purchase price paid will be refunded. For cancellations received less than 24 hours before check-in, or if the customer fails to appear, the purchase price will not be refunded. In exceptional cases, Eiskanal Bludenz GmbH reserves the right to waive cancellation charges and/or agree to reschedule the booked rides to another date.

Company name:

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First name and last name:

First name and last name:

Postal code and city:

Reservation date:

Number of participants:

Date:

Participant signature:

Signature of legal guardian for
minors: